

## BOOKING FORM

Each travelling passenger must complete and sign this form. Please ensure that the booking conditions overleaf are read. By paying us your deposit, we understand that you have read and accepted our Terms and Conditions.

**PASSENGER INFORMATION:**  
 ===== PLEASE PRINT CLEARLY IN CAPITAL LETTERS. =====

TITLE	FIRST NAME	SURNAME

ADDRESS:		CITY:	
POSTCODE:	PHONE (H)	PHONE (W)	PHONE (M)
EMAIL ADDRESS:			

**MEDICAL FORM EXPLAINED AND GIVEN:** :      YES:       NO:

Diving Medical must be completed prior to starting the course

South Sydney       North Sydney       Western Sydney

Requested Course Start Date: \_\_\_\_\_

COMMENTS (if applicable) : \_\_\_\_\_

**DEPOSIT / PAYMENT DETAILS:**      CREDIT CARD       CHEQUE

**CREDIT CARD: Note:** Credit card payments attract surcharge. Visa and MasterCard 1%, Diners and Amex 3%.

VISA       MASTERCARD       DINERS CARD       AMERICAN EXPRESS

CARD NO: \_\_\_\_\_      EXPIRY DATE: \_\_\_\_\_      AMOUNT: \_\_\_\_\_

ID/CCV No. \_\_\_\_\_ Cardholder \_\_\_\_\_ Signature \_\_\_\_\_

IDD/CCV No. is found on the back of your Credit Card in the signature panel. We only require the last 3 digits of the number.

**CHEQUE: Note:** Please make cheques payable to **Dive Adventures**.

CHEQUE NUMBER: \_\_\_\_\_      AMOUNT: \_\_\_\_\_

**CONDITIONS OF BOOKING:**

1. I/We understand and accept the booking conditions on the back of this form which are the basis of this contract and agree to be bound thereby.
2. The booking can not be secured until a deposit has been received. Please note that a receipt will not be issued unless otherwise requested.
3. I/We are aware that valid health documents are required and that the obtaining of these documents is my/our responsibility.
4. It is the clients responsibility to maintain contact with their booking agent to check whether any variations to itinerary, price or other aspects have occurred. The booking agent is the agent for the client.

1. SIGNATURE ..... DATE: ..... 2. SIGNATURE ..... DATE: .....

# DIVE ADVENTURES



## BOOKING CONDITIONS

PLEASE READ FOLLOWING BEFORE PROCEEDING WITH YOUR BOOKING.

### **PAYMENTS:**

Courses are subject to availability and there may not be space available at time of booking. In this case the dive centre will contact you to arrange another date. Full payment is due to secure a place on the course

### **CREDIT CARDS**

If you elect to pay for your course with a credit card, an additional charge of 1% for Visa and Master Card and 3% for Diners and American Express Cards will be added to the invoice value of the booking.

### **CANCELLATION:**

(a) Bookings cancelled at any time after confirmations are subject to the forfeit of payment, including any additional deposits required by suppliers.

(b) In addition to this fee are any charges made by the operator, or other principal. This can amount to up to 100% of total course costs, particularly when cancelling the course and other arrangements within 72 hours of course start date. You should check what additional cancellation fees apply (if any) before making payment.

(c) Courses are non-refundable, it is up to the client to re-confirm start times and arrive when course has been scheduled. Failure to do so will result in 100% cancellation fee or other charges. If cancellation is due to circumstances beyond your control, and a refund approved, this refund will be available to you after we receive the monies from the operator involved.

(d) Doctors approval is required before the use of SCUBA. As part of the Australian Standards, it is the clients responsibility to ensure they can participate in the course and pass the medical examination. In the case of a failed medical, your course may be refunded, as long as proof of the failed medical is provided and the course has not been started. (Including online portion.)

### **SERVICE FEE:**

Dive Adventures reserves the right to charge a fee for services rendered, irrespective of reason for cancellation.

### **UNUSED SERVICES:**

Due to weather, transport delays, strikes and other causes beyond the control of Dive Adventures and our operators, there is a possibility of contracted services not being extended. Dive Adventures will make every endeavour to secure refunds for the same, but will not be held responsible for refunds not forthcoming. Once you have signed in for your online training your course becomes non-refundable and name transfers cannot occur. Please ensure you are able to complete the course before you sign in to start your theory online.

### **GROUP BOOKINGS:**

Are based on a minimum number of participants completing the course together. Price may increase if numbers are not reached.

### **LATE BOOKINGS:**

(7 days or less before course start date) Bookings may be accepted up to the day before course start date but will be subject to availability. Late bookings may incur an administration charge.

### **CHANGES:**

In this time of escalating prices and economic instability it is impossible to foreshadow accurately fluctuations in increases in the cost of fuel, accommodation, and services in general. Dive Adventures reserves the right to adjust our prices as may be necessary at any time, up to and including the day of starting your course. Although no changes to itineraries, hotels or dive locations are anticipated, Dive Adventures reserves the right to make such changes if necessary without notice.

### **AMENDMENTS TO INDIVIDUAL COURSES:**

Will be made on notification from the client within the rules and conditions of the dive operators. A fee of \$20.00 per amendment will be charged to cover administrative costs, in addition to any charges levied by dive operators. An amendment constitutes a change to an existing booking and not transfer to another tour, wherein cancellation fees may apply. Your booking can be transferred to another name only *prior* to the beginning of the course and/or online training. 24 hour notice should be given to the dive centre if a name change is to occur. Name changes cannot be made once online training has begun.

### **AVAILABILITY**

Due to overbooking and other situations that may occur through no fault of Dive Adventures similar standard accommodation will be provided - if unable to do so a refund of the difference will be made.

### **UNDERWATER ACTIVITIES:**

Dive Adventures its servants, agents and employees do not assume any responsibility or liability for the safety of any participating individual in any activity offered by way of tour itinerary including but not by way of limitation, activities of scuba diving and snorkelling. Clients on all diving tours must be aware that the on-site dive operator has sole responsibility for diving activities and has the right to refuse diving to any individual without recompense for reasons of health including instability or suspect or real

intoxication or the results thereof, or for any suspect or real inability or incompetence.

### **DIVERS AND SNORKELLERS:**

Should take all equipment consistent with their activity. It is the clients responsibility to ensure the required equipment is being provided. Student divers should be qualified to recognised "Open Water" standard and be medically fit to participate in scuba diving activities. Proof of such may be requested by on-site dive operators. If in doubt as to qualifications or ability, discuss with staff at Dive Adventures.

### **GIFT VOUCHERS:**

Gift vouchers are not redeemable for cash or refundable. They are only valid for 12months for purchase date.

### **NOT INCLUDED IN COURSE PRICES:**

Costs of meals other than those specified in the itinerary; transfers; personal items, some dive equipment.

### **RESPONSIBILITIES :**

We always do our best to make sure your course arrangements are satisfactory and we accept liability for, but only to the extent of, any loss or damage sustained by you as the result of negligence of that of our employees or agents. However, we cannot accept any liability of whatever nature for the acts, omissions, or default, whether negligent or otherwise, of those dive/boat operators, or other persons providing services in connection with your booking pursuant to a contract between themselves and yourself (which may be evidenced in writing by the issue of a ticket, voucher, coupon or the like) and over whom we have no direct and exclusive control. We do not accept liability in contract or in tort (actionable wrong) for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable diligence on our part including but not limited to war, civil disturbance, fire, floods, unusually severe weather, acts of God, acts of Government or of any other authorities, accidents to or failure of machinery or equipment or industrial action.



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T/A DIVE ADVENTURES (INCORPORATED IN NSW)

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