

DIVE



ADVENTURES

BOOKING CONDITIONS

PLEASE READ FOLLOWING BEFORE PROCEEDING WITH YOUR BOOKING.

DEPOSIT AND BALANCE:

Please refer to your Travel Proposal / Invoice or Trip Flyer for the required non-refundable deposit and balance of payment dates for your booking. Failure to comply may result in tour cancellation and forfeit of the trip deposit. It is the client's responsibility to be aware of the booking conditions applicable to their specific tour.

CREDIT CARDS

For any deposit or final balances payable if you elect to pay for your holiday with a credit card, an additional charge of 1.3% for Visa and MasterCard and 2% for American Express Cards will be added to the invoice value of the booking.

CANCELLATION:

Should you wish to cancel your booking, all cancellations need to be advised in writing to Dive Adventures and the following conditions will / may apply:

(a) Bookings cancelled at any time after confirmation are subject to the forfeit of deposit, including any additional deposits required by suppliers.

(b) In addition to this fee are any charges made by the hotel, tour operator, or other principal. This can amount to up to 100% of total land arrangement costs, particularly when cancelling tours and other arrangements after the final payment due date.

(c) Airfares - A cancellation charge, up to 100%, may be applied depending on the conditions of the airfare.

It is highly recommended that Travel Insurance is taken at the time a deposit is paid, as this may prevent you having to pay these fees, if cancellation is due to circumstances beyond your control. Any refunds due will be available to you after we receive the monies from the airline/operator involved.

SERVICE FEE:

Dive Adventures reserves the right to charge a fee for services rendered, irrespective of reason for cancellation.

UNUSED SERVICES:

Due to weather, transport delays, strikes and other causes beyond the control of Dive Adventures, our overseas representatives and airlines, there is a possibility of contracted services not being extended. Dive Adventures will make every endeavour to secure refunds for the same, but will not be held responsible for refunds not forthcoming.

GROUP DEPARTURES:

Are based on a minimum number of participants travelling together. Price may increase if numbers are not reached. Increases may also occur due to currency and other fluctuations without notice.

PRICES:

Quotes are inclusive of service fees. It is not possible for the cost of airfares, hotels, transfers, tours, etc to be broken up.

LATE BOOKINGS:

(30 days or less before departure) Bookings may be accepted up to the day before departure but will be subject to availability of accommodation, flights and higher costs if applicable. Late bookings will incur an administration charge of \$50 per booking on top of the original holiday package cost to cover courier fees and bank TT fees.

CHANGES IN PRICES AND ITINERARIES:

In this time of escalating prices and economic instability it is impossible to foreshadow accurately fluctuations in exchange rates or increases in the cost of fuel, accommodation, and services in general. Dive Adventures reserves the right to adjust our prices as may be necessary at any time, up to and including the day of departure of tour. Although no changes to itineraries, hotels or dive locations are anticipated, Dive Adventures reserves the right to make such changes if necessary without notice.

AMENDMENTS TO INDIVIDUAL ITINERARIES:

Will be made on notification from the client within the rules and conditions of the carriers and land operators. A fee of \$50.00 per amendment will be charged to cover administrative costs, in addition to any charges levied by hotels, ground operators or airlines. An amendment constitutes a change to an existing booking and not transfer to another tour, wherein cancellation fees may apply.

ACCOMMODATION:

Due to overbooking and other situations that may occur through no fault of Dive Adventures similar standard accommodation will be provided - if unable to do so a refund of the difference will be made.

TRAVEL INSURANCE:

A wide range of insurance policies are available to guard against accident or loss. Dive Adventures however, acts only as the sales agent and all claims and legalities must be dealt directly with the Insurance Company.

UNDERWATER ACTIVITIES:

Dive Adventures its servants, agents and employees do not assume any responsibility or liability for the safety of any participating individual in any activity offered by way of tour itinerary including but not by way of limitation, activities of scuba diving and snorkelling. Clients on all diving tours must be aware that the on-site dive operator has sole responsibility for

diving activities and has the right to refuse diving to any individual without recompense for reasons of health including instability or suspect or real intoxication or the results thereof, or for any suspect or real inability or incompetence.

DIVERS AND SNORKELLERS:

Should take all equipment consistent with their activity with the exception of air tank and weights. Gear for hire other than air tank and weights is not available at all destinations. Scuba divers should be qualified to recognised "Open Water" standard and be medically fit to participate in scuba diving activities. Proof of such may be requested by on-site dive operators. Qualifications should be carried. If in doubt as to qualifications or ability, discuss with staff at Dive Adventures.

AIRLINE SCHEDULES:

Itineraries have been prepared as per current schedules. If flight schedules changes occur it may be necessary to alter the itineraries. Climatic conditions such as rain and snow may also necessitate sudden changes. The services of the stipulated Airline must be used on the International route. Increase in airfares may apply if other carriers are used.

NOT INCLUDED IN HOLIDAY PRICES:

Costs of passports and visas; meals other than those specified in the itinerary; excess baggage charges; personal items such as phone calls, laundry, drinks, etc; airport taxes; costs in Australia, Australian departure tax.

RESPONSIBILITIES :

We always do our best to make sure your holiday arrangements are satisfactory and we accept liability for, but only to the extent of, any loss or damage sustained by you as the result of negligence of that of our employees or agents. However, we cannot accept any liability of whatever nature for the acts, omissions, or default, whether negligent or otherwise, of those airlines, coach or boat operators, shipping companies, hoteliers or other persons providing services in connection with your holiday pursuant to a contract between themselves and yourself (which may be evidenced in writing by the issue of a ticket, voucher, coupon or the like) and over whom we have no direct and exclusive control. We do not accept liability in contract or in tort (actionable wrong) for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable diligence on our part including but not limited to war, civil disturbance, fire, floods, unusually severe weather, acts of God, acts of Government or of any other authorities, accidents to or failure of machinery or equipment or industrial action.



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